

# Gracie Sharkey

## UX/UI / Product Designer

3+ years designing websites and apps resulting in measurable ROI and experiences that customers have said were “absolutely unbelievable” and “very intuitive”.

## Work experience

### Product Designer @ Coles (e-commerce/ grocer)

Aug 2024 - Present

Full-time

### UX/UI Designer @ Bryte (e-commerce/ broadband)

February 2024 - July 2024

Freelance

Leveraged a competitor audit to inform an e-commerce website design, allowing customers to compare and purchase broadband plans.

### Sabbatical

February 2023 - February 2024

### Product Designer @ Halter (app/ ag-tech)

June 2021 - February 2023

Full-time

- Conducted usability tests, validating that my app designs made it easier for customers to find relevant information, resulting in 40% more engagement of this feature.
- Conducted user interviews to understand the customer journey, resulting in app designs that reduced friction, leading to a 26% increase in customer satisfaction.

### UI Designer @ Spark (NZ's largest telecommunications company)

March 2021 - June 2021

Fixed-term

Created user journey maps to identify user needs when changing phone plans and validated my mobile and desktop website designs through use-ability testing.

## Skills

Journey mapping	Figma
Wireframing	Miro
Ideation workshops	Adobe
User testing	Prototyping
User interface design	Personas

## Education

2018 - 2020

Bachelor of design, Auckland University of Technology

Majoring in UX/UI

## Find my work

### Website portfolio

[graciesharkey.com](https://graciesharkey.com)

### Linkedin

[linkedin.com/in/gracie-sharkey](https://linkedin.com/in/gracie-sharkey)

### Behance

[behance.net/graciesharkeydesign](https://behance.net/graciesharkeydesign)

## Contact me

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Location: Melbourne VIC

## **Graphic Designer @ Deadly Ponies (high-end fashion label)**

March 2018 - March 2019

### **Intern**

- Hand-drawn illustrations for their e-commerce store
- Social media content (instagram stories, GIF's, EDM's)
- Product photography
- Photoshoot assistant
- Photo editing

## **Graphic Designer @ Nicole Rebstock (fashion brand)**

November 2019 - December 2019

### **Freelance**

- Monogram logo design
- CAD (3D computer modelling)

## **Graphic Designer @ Life (charity)**

June 2019 - July 2019

### **Volunteer/ lead designer**

- Signage design
- Merchandise design